



## CONTRACT ADDENDUM

NEXT, Powered By NAEC protects our assets by billing one month in advance and requiring a minimum contract of one year. In an effort to be transparent with our subscribers, we offer details and an example of our billing process below. **Please initial areas in yellow.**

Your first bill will be higher than a normal month's bill because it will include prorated charges from your connect date to the end of that month's billing cycle plus one month's service in advance.

*We've provided an example below for a residential subscriber with 100 Mbps internet and wireless gateway service. She connected Oct. 15 and has prorated charges for service received Oct. 15-31.*

<i>Internet charge for Oct. 15 to 31</i>	<i>\$24.97</i>
<i>Wireless gateway charge for Oct. 15 to 31</i>	<i>\$2.47</i>
<i>Internet charge for November</i>	<i>\$49.95</i>
<i>Wireless gateway for November</i>	<i>\$4.95</i>
<b><i>Total first bill</i></b>	<b><i>\$82.34</i></b>
<b><i>Future monthly bills</i></b>	<b><i>\$54.90</i></b>

*Please note this is an example. You will be billed after installation. Your prorated charges will vary.*

- I agree that my first billing statement will include a partial month's billing in addition to a month's advanced billing.
- If services are terminated before the 12-month commitment is complete, I understand that I will be billed \$39.95 for each unfulfilled contract month.
- No extensions are allowed on NEXT services. Payments need to be made by the due date to prevent disconnection of service. A 2-percent late fee is added if the bill is not paid by the due date. A \$50 reconnect fee is assessed if an account is disconnected for nonpayment.
- Free initial television installation covers up to two set-top boxes; each additional set-top box will cost \$50 to install.

NEXT strives for same-day resolution of any issues affecting residential or business service. We monitor our network 24/7 and are proactive in identifying and correcting issues that could lessen our high quality of service. We are grateful for your confidence in our service and look forward to serving your communication needs.

---

Subscriber name

---

Date

---

NEXT representative

---

Date